



MEALS ON WHEELS ANNUAL CONFERENCE & EXPO

2018

PRESENTATION TITLE



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Think Regionally

- **Who are the healthcare providers in your region?**
- **What geographic area do those providers serve?**
- **Are there other Meals on Wheels in the region?**

Take an Inventory – Formal and Informal

Who are our clients?

- Elders, Disabled, Veterans, Family Members

Where do we serve?

- Geographic Area

When do we serve?

- Days of the week, times of day

What are our services?

Service Provision

- Nutrition – What meals are being provided?
 - Breakfast, Lunch, Dinner
 - Hot, Frozen, Chilled, Therapeutic
 - Storm meals, Water
- Outreach – meeting client's other needs
 - Changes in Condition
 - In-home Safety Interventions
 - Durable Medical Equipment, Minor Home Modifications
 - Socialization
 - Visits, Calls, Cards, Holiday Gifts
 - Information and Referral
 - Nutritional Education, Assisted Referrals
 - Pet Programs
 - Pet Food, Grooming, Veterinary Services

Common Threads Toward a Common Goal

- What do you and your sister agencies in the region have in common?
- What do we do differently, or not at all?
- What are the gaps in service?
- Where can we adapt our services?
- What are the partnership opportunities?