



MEALS ON WHEELS

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Thank you, Aetna!

THE IMPORTANCE OF SERVICE CONSISTENCY TO HEALTH PLAN PARTNERS



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The Importance of Service Consistency to Health Plan Partners

- Uniformity of service within a select patient population across all markets
- Data collection and analysis to enable program ROI
- Brand building locally and nationally

Data Collection is one of the Biggest Challenges for Partnering

- Triple aim: Outcomes, Quality, Cost
- Operational feasibility: ease of enrollment, service capacity and reach